

Scope of Service for Multifamily Communities

At EnviroSMARTSM our proven scope of service is specifically designed for the multifamily industry. Our friendly, uniformed and licensed service technicians are specially trained to provide highly effective pest control solutions to apartment communities just like yours. We are exclusively dedicated to the multifamily industry; it's all we do. We understand the specific pest issues, access key policies, resident diplomacy and communications with the management and maintenance staff that come along with servicing your property. The following points will give you an understanding of how our services differ from that of our competition and why EnviroSMARTSM Multifamily Pest Solutions is the superior choice for your community's pest control.

ALL of our services are included for one set monthly rate. That means:

- ✓ NO hidden costs or unexpected extra charges-**Not even for BED BUGS!**
- ✓ Scheduled weekly service for all pest control requests
- ✓ Scheduled service of property exterior monthly or more if needed (ant baiting grounds for fire ants and power spraying building perimeters)
- ✓ Service of emergency requests on unscheduled service day

The following services are also included at NO additional cost to you:

- ✓ Rats & Mice (inside and outside)
- ✓ Fleas & Ticks (inside and outside)
- ✓ Pharaoh Ants and Fire Ants
- ✓ **BED BUGS INCLUDED!**
- ✓ Vacant Units

Only the following pests are NOT covered under the set monthly rate:

- ✗ Wood Destroying Insects (termites, carpenter ants, ect.)
- ✗ Wildlife & Birds
- ✗ Honey Bees

This scope of service is beneficial to both your residents and staff because:

- ✓ The technician will have more time dedicated for servicing the exterior of your property (where most pests originate).
- ✓ Your staff will spend less time taking complaints over the phone and pulling keys for the technician.
- ✓ It is less intrusive for your residents.
- ✓ It is more budget friendly for your management team.

EnviroSMARTSM has been providing this scope of service in Texas successfully for over 25 years. Please feel free to contact some of our loyal, long term customers for references: Camden Property Trust, Amlri Residential, Finger Properties, and South Hampton Management. Thank you for taking the time to review our services and for the opportunity to propose pest control services for your community.